



## **BEDDING COMFORT PLAN**

Order # \_\_\_\_\_

Congratulations on the purchase of your new Monarch Rest™ sleep products. This mattress set comes straight form the heart of Amish country and into your home. We will do everything we can to fulfill your order in a manner that will enable you to come to love your new mattress. We want you to experience a <i>great</i> night's rest on your new mattress.
Once a mattress is in a customer's home, it can no longer be sold as new, therefore, there will be a 15% restocking fee for all returns if made within the first 90 day period. The manufacturer recommends a trial period of at least 30 days in order to allow your body time to adjust to your new mattress. Should you decide the mattress does not meet your needs or expectations after sleeping on it for the first 30 days, we will reimburse 85 percent of the retail purchase price including tax. Millwest Furniture cannot put a returned mattress back into our inventory. Beyond 90 days, there will be no credit given for comfort or satisfaction issues. Additionally, no mattress with any stain can be returned whether in the 90 day period or not. We recommend that you protect your new mattress with a good quality mattress pad.
Any delivery charges incurred by the customer from Millwest Furniture will not be included as part of the warranty or amount refunded. <b>Delivery charges will apply in order to pick up and/or deliver any mattress as part of the warranty process.</b>

Customer Signature\_\_\_\_\_\_ Date\_\_\_\_\_

# Monarch Rest™

The quality and craftsmanship that are built into every Monarch  $Rest^{TM}$  mattress and foundation allows Rainbow Bedding Co. to offer a limited warranty against defects in workmanship or materials. This warranty extends only to the original purchaser.

Proof of purchase with date, place of purchase and purchase price is required to obtain service under this warranty.

If service resulting from any such defect is required during the non-prorated year(s) after purchase, your Monarch Rest  $^{\rm TM}$  mattress and/or foundation will be repaired or at manufacturer's option—replaced without charge for labor and materials, exclusive of transportation costs.

If service resulting from such a defect is required during the remaining years of the applicable limited warranty indicated on the schedule below, your Monarch Rest  $^{\text{TM}}$  mattress or foundation will be repaired or replaced, with warranty credit calculated as shown in the schedule for the model you purchased, plus all transportation costs. If identical materials are not available at time of service, manufacturer may substitute materials of the comparable quality.

#### THIS LIMITED WARRANTY SHALL NOT APPLY UNDER THE FOLLOWING CIRCUMSTANCES:

- 1. If this product is used for commercial purposes.
- 2. When product failure is due to causes other than defective workmanship or material.
- **3.** If you are not the original purchaser.
- **4.** If purchaser does not present proof of purchase.
- **5.** If the mattress and/or foundation are stained or in unsanitary condition.

## FOR THE WARRANTY TO APPLY, MONARCH REST™ MATTRESSES MUST BE SUPPORTED BY ONE OF THE FOLLOWING:

- A Monarch Rest™ boxspring or foundation supported by a bed having a minimum of 3 cross slats and 1 center support post.
- A Monarch Rest™ boxspring or foundation supported by a metal frame with center support.
- A platform bed having a solid deck and having sufficient weight rating (on a platform bed with only slats, use a Monarch Rest™ bunkie board).
- A motion base (if the mattress is specifically designed for motion bases).

Mattress upholstery will settle and stretch with use. This is unavoidable and is not covered under warranty unless the impression exceeds 1/2 inch during the no charge period and 1 inch for the remainder of the warranty period.

If the mattress appears to be defective, contact the Monarch Rest  $^{\text{TM}}$  dealer where you bought your mattress and we will send you an Impression Measuring Kit. Follow the instructions and e-mail us the photos.

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS WARRANTY.

The remedies proved herein are the exclusive remedies provided under any warranty for this product, expressed or implied. Manufacturer shall not be liable for incidental or consequential damage arising out of the use of this product, and in no event shall its liability exceed the purchase price of the product.

To obtain performance under this Limited Warranty: (1) Contact the retailer from whom you purchased your product; (2) If your retailer is unavailable, telephone or contact Manufacturer at:

### **RAINBOW BEDDING CO. LTD**

3550 T.R. 166 | Sugarcreek, Ohio 44681 | 330.852.3127

WARRANTY CODE ON LAW LABEL TAG	TOTAL LIMITED WARRANTY PERIOD	PERIOD FOR NO CHARGE* REPAIR OR REPLACEMENT	WARRANTY CREDIT FOR REPAIR OR REPLACEMENT BEYOND NO CHARGE* PERIOD
A	20	7	We credit 50% of the current retail price** toward the purchase of a new mattress, or 50% off repairs if mattress is refurbished.
B	20	10	We credit 50% of the current retail price** toward the purchase of a new mattress, or 50% off repairs if mattress is refurbished.

- Exclusive of transportation costs.
- \*\* If the Rainbow product is no longer being manufactured, the current suggested retail price will be determined from a comparable model. Rainbow has the sole discretion to determine what current suggested retail price will be used.